



Central Office Closed to Visitors as of March 16, 2020

Every day, there is new information being released about the COVID-19 (Coronavirus) pandemic in the media. Independent Living Services of Simcoe County and Area is evolving its practices and forms of service delivery to ensure we continue to be here to meet your needs.

Our goal is to support our community by reducing the spread of the virus amongst the most vulnerable populations and finding ways to support our clients.

Here are the specific measures we are taking effective Monday, March 16, 2020:

For the safety of our clients, staff, volunteers and community, our offices will be closed to all visitors from Monday, March 16th until Sunday, April 5th. This will be reassessed on an ongoing basis.

Support will continue to be provided over the phone and online.

Please check our [website](#) and social media sites for regular updates.

If you have questions about our programs, services or how to help us reach those who are isolated, call us at 705-737-3263 Ext 0.

If you are concerned about your symptoms or the health of the person you are caring for, please call the Simcoe Muskoka District Health Unit at 705-721-7520 or 1-877-721-7520, or visit their [website](#).

As a community support services organization, we know how important our role is right now. While our community members are being isolated and lose access to resources they depend on, we will be here finding ways to reach those we serve. Using technology, innovation and creativity we will do our best to ensure our clients, care partners and health care professionals have the information, support and education they need during this difficult time.

Sincerely,
Cheryl Wilson
Executive Director