

Independent Living Services Simcoe County is committed to comply with all aspects of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Ontario Human Rights Code. ILS strives to identify and remove barriers in its customer service, information & communications, employment, and accommodations while recognizing that the key principals of accessibility are independence, dignity, integration, and equal opportunity.

### **Accessibility for Ontarians with Disabilities Act**

The Accessibility for Ontarians with Disabilities Act (AODA) is a piece of legislation enacted in 2005 that has a goal to create an accessible province by 2025. The purpose of the law is to allow full participation of Ontarians with disabilities in community & economic life and to inform and change attitudes towards attitudes, values and behaviours towards accessibility. Public and private sector businesses and organizations must follow regulations and standards to be accessible to people with disabilities. As such, they are required to provide accessible customer service, information & communications, employment, transportation, and public spaces. As an organization with more than 50 staff, ILS has an accessibility policy, a multi-year accessibility plan, and provides an accessibility compliance report to the Ministry of Seniors & Accessibility every three years. To read the ILS Accessibility Policy, click [here](#). (insert hyperlink to our policy) Alternative format is available upon request.

The Ministry for Seniors & Accessibility is responsible for the AODA and the Accessibility Directorate of Ontario advises the Minister and reviews AODA standards every 5 years. For more information on the AODA, visit: [www.ontario.ca/accessibility](http://www.ontario.ca/accessibility) or call 1-866-515-2025.